How to Access

# **CONTACTS**

# TRANSPORT GUIDE

**Gilgandra Shire** 

**Community Care Centre** 

#### **Transport NSW - Train Link**

**Eligibility**: All residents - travel Gilgandra to Dubbo, return to Gilgandra.

Assessment: No.

Service Types: Bus and rail travel.

**Bookings & Ticketing: 02 6847 2396** or visit Gilgandra Post Office, Warren Road, Gilgandra.

**Timetable**: Tue to Thu - depart Gilgandra at 9.35am. Fri to Mon - depart Gilgandra at 12.30pm

Mon to Sun - depart Dubbo 2.30pm for Gilgandra

Bookings & Information Phone NSW Trains: 13 22 32.

Availability: Timetable.

**Pensioners & Pension Card Holders:** \$5.50 one way and return same day travel. Pensioner Excursion Fare: \$5.50.

**Full Fare:** Gilgandra to Dubbo \$13. Gilgandra to Sydney (approximately) \$90.

**School Bus Travel** 

Eligibility: Members of the public.

Assessment: Yes - seat availability.

Service types: School bus runs.

**Bookings**: Ring local bus operators

Langley's: 6882 8977 Ogden's: 6884 3101

**Availability**: If operator agrees to provide travel for the general public on the school bus route and a seat is available.

Cost: On request.

#### **Private Bus Operators**

Eligibility: Members of the public.

Assessment: Seat availability.

Service types: Schedule, and tours.

Availability: Timetable. Costs: On request.

Greyhound - Sydney, Melbourne, Brisbane.

Bookings & enquiries: 1300 473 946.

Ogden's - Bookings & enquiries: 02 6884 3101.

Langley's - Bookings & enquiries: 02 6882 8977.

Fogg's - Dubbo to Newcastle.

**Bookings & enquiries**: 02 4928 1088.

## <u>Isolated Patient Travel & Accommodation</u> <u>Assistance Scheme - IPTAAS</u>

IPTAAS is a subsidy program which provides financial assistance to help with travel and accommodation costs for people (and eligible escorts) who need to travel more than 100km to access specialist treatment not available locally.

For IPTAAS application forms and IPTAAS Fact Sheets, or to make an online IPTAAS application go to www.enable.health.nsw.gov.au

Alternatively, you can obtain application forms by contacting your local GP, Community Transport provider or an IPTAAS office:

08 8080 1433 - Broken Hill (residents of Far West Local Health District).

1800 478 227 - residents of Central West & Orana Far West (select option 4).

#### **Veteran Affairs - (DVA)**

**Eligibility**: Holders of Gold or White cards.

Assessment: Yes.

Service Types: Medical and hospital appointments.

Bookings: Yes, hire car operator. Phone: 0435 780 259.

Availability: Check when making a booking. For information contact Veterans Affairs (DVA) Regional: 1800 550 455.

Ask about the Country Taxi Voucher Scheme.

#### **Non-Emergency Patient Transport**

**Assessment:** Yes, medical practitioner or a registered nurse. **Service type:** Non-Emergency Patient Transport (NEPT) is a NSW health service for patients who require transport to, or from, a health facility such as a hospital or a rehabilitation unit but do not need a time-critical emergency ambulance.

Patients must be assessed by a medical practitioner or registered nurse as medically unsuitable for community, public or private transport before they are eligible.



#### **Community Care Centre**

Address: 22 Miller Street, Gilgandra.
Bookings for: CHSP, CCSP, TD Clients.
Dubbo and Tooraweenah Community Bus, plus vehicle hire.

Phone: 02 6817 8750

Email: communitycare@gilganda.nsw.gov.au Website: www.gilgandra.nsw.gov.au

#### **Veterans (DVA) Transport**

Free Call: 1800 550 455 Email: HPOnline@dva.gov.au Website: www.dva.gov.au

# Isolated Travel & Accommodation Assistance (IPTAAS)

Free Call: 1800 478 227 (press option 4)
Email: enable@hss.health.nsw.gov.au

Website: www.enable.health.nsw.gov.au/home/iptaas

#### **Health Related Transport**

Contact: Local medical practitioner or registered nurse at the Gilgandra Multi-Purpose Service (hospital).

Phone: 6880 5900

# Transport NSW - Train Link - bus & rail Local bookings:

Gilgandra Post Office
Phone: 02 6847 2396 or 132 232

Hire Car Operator
Travel Voucher bookings

Phone: 0435 780 259

### Interpreter:

**Phone:** 131 450 ask for 1800 200 422

Funding support: Transport for NSW and Australian Federal Government.



Community Care Support Program
Community Care Support Program
Dubbo Community Bus
Tooraweenah Community Bus
Transport Disadvantage - Travel Vouchers
Hire Car Operator
Vehicle Hire

# **Health Related Transport**

(IPTAAS) Isolated Travel & Accommodation Assistance
Non Emergency Patient Transport
Health Related Transport
Veterans (DVA) Transport

## **Transport NSW - Train Link**

For public bus and rail travel

This Transport Guide may be subject to change

#### **Dubbo Community Bus**

Eligibility: People experiencing transport difficulties.

**Assessment:** Yes - local community transport provider to identify transport disadvantage.

Transport is provided by Dubbo Community Transport (LiveBetter).

**Service Type:** Personalised, door-to-door transport, each Monday to Dubbo, and return to Gildandra.

Bookings Phone: 02 6817 8750.

Please provide all destination points within Dubbo and any appointment times so a schedule can be developed to make your journey, comfortable, enjoyable and efficient.

Availability: Each Monday. Pick up from each passenger's home is between 9am to 9.30am to link with appointments and activities within Dubbo. The bus departs from Dubbo at approximately 2.30pm.

No service on Monday public holidays.

Cost: \$15 return.

#### **Tooraweenah Community Bus**

Eligibility: People experiencing transport difficulties.

Assessment: Yes - local community transport provider to

identify transport disadvantage.

Service Type: Personalised, door-to-door bus service to Gilgandra and return to Tooraweenah on the second and fourth Tuesday, every month

Bookings & Enquiries: 02 6817 8750.

Please provide all destination points so a schedule can be developed to meet the needs of passengers to ensure they are comfortable and enjoy their day out.

**Availability:** Second and fourth Tuesday each month. Pick up from each passenger's home between 9 - 9.30am. The bus departs Gilgandra from Carlo's SUPA IGA supermarket at 2.30pm.

Cost: \$10 return.

#### **Community Care Support Program**

**Eligibility**: This program is for people with a permanent disability who are under 50 years of age, if they are Aboriginal or Torres Strait Islanders, or in any other cases under 65 years of age.

Assessment: Yes - local Community Transport provider.
Service Type: Social, medical and recreational transport.

Bookings - Phone: 02 6817 8750.

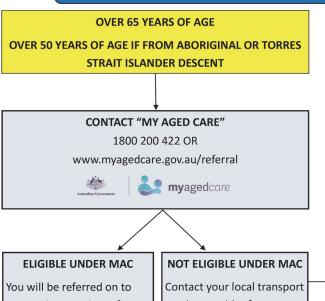
Availability: Mon to Fri - no public holidays.

PLEASE NOTE: This program is currently transitioning to the

National Disability Insurance Scheme (NDIS).

Please consult with Community Care for information on other available services.

## **ACCESSING COMMUNITY TRANSPORT SERVICES**



You will be referred on to appropriate services of your choice.

contact your local transpol service provider for assessment of eligibility under another funded program.

# UNDER 65 YEARS OF AGE UNDER 50 YEARS OF AGE IF FROM ABORIGINAL OR TORRES STRAIT ISLANDER DESCENT

#### TRANSPORT DISADVANTAGED

Contact your local Community
Transport provider to be
assessed for eligibility under
one of their funded programs.

- Mobility disability that prevents utilising conventional transport.
- Living in a remote area with no access to conventional transport.
- Accessing services outside of public transport hours
- Short term medical condition that prevents you from driving and no access to conventional transport.

#### NDIS

People with a permanent disability 1800 800 110 www.ndis.gov.au/peopledisability/information-andreferral



If not currently receiving services, contact NDIS to be assessed for a package. If already on an NDIS package, contact your local service provider for information on availability and cost of service.

#### **Air Travel**

Please check the local telephone directory or search online for airline and travel agent details to access airline schedules and booking options.

#### **Travelling with other Clients**

To ensure the best use of available Community Transport vehicles, clients who are travelling to the same destination, with similar booking times will generally be transported together. This will be discussed with passengers before transport and travel fees are confirmed.

#### Collection of fees for CHSP, CCSP, TD

Community Care will provide a copy of their Fees Policy and Fee Schedule to clients accessing transport services.

#### **Access to Community Transport**

No person will be denied access to a community transport service due to their race, gender, age, cultural or linguistic background, marital status, religion, gender identity, sexual preference, disability or their health status.

#### **Commonwealth Home Support Program**

**Eligibility**: People over 65 years or 50 years of age for Aboriginal and Torres Strait Islander people living within Gilgandra Shire.

Assessment Referral: Yes,

My Aged Care 1800 200 422

Web: www.myagedcare.gov.au Or

you can visit the Community Care Centre, 22 Miller Street, Gilgandra. The friendly staff will help you through your referral for an assessment.

Service Types: Door-to-door service within Gilgandra Shire. People are supported to attend medical appointments, social activities and go shopping or be transported to Dubbo for medical appointments only, with a referral actioned to Dubbo Community Transport for medical appointments in Orange. Once the assessment for eligibility is completed by My Aged Care, please phone the Community Care Centre to arrange your transport needs.

Bookings: 02 6817 8750.

**Availability**: Mon to Fri. No public holidays.

Cost: Yes - ask for a Fee Schedule when booking.

#### **Transport Disadvantage**

**Eligibility**: People who require a transport service for medical, social or shopping and are not eligible to receive transport services under another government program or they have limited or no access to private or public transport due to their location.

Assessment: Yes - Phone: 02 6817 8750. Conditions apply. Service Type: Travel Vouchers for use within Gilgandra or a Community Transport vehicle to Gilgandra from other areas of the shire or to Dubbo for medical appointments.

**Voucher Availability**: Monthly and on request from the Community Care Centre.

Bookings - Hire Car Operator: 0435 780 259.

**Cost**: \$5 - book of 10 vouchers. Valid for a single hire (per one way journey).

Availability: Seven days a week and outside work hours for Travel Vouchers only. Mon to Fri for regional medical transport to Dubbo either via bus or community car.